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SERVICE HOTLINE

Number: 131/2025
Date: 03 November 2025

Issued By: Market Data
Information Services

REMINDER OF IDP SECURITY CERTIFICATE EXPIRY – EFFECTIVE 7 NOVEMBER 2025

The JSE issued a notification via [Service Hotline 090/2025](#) about the renewal of the Information Delivery Portal (IDP) server security certificate. The existing server security certificate is expiring on 10 November 2025.

This Service Hotline serves to remind clients that the new security certificate will be implemented on **Friday, 7 November 2025** at 22:30 SAST before the delivery of the All-Africa Indices and BDA dissemination files.

Post the implementation clients will be required to **accept** the new certificate when accessing the IDP service.

Clients are urged to test connectivity to the IDP service during Saturday, 8 November 2025.

We apologise for any inconvenience this may cause.

MARKETS / SERVICES:

- ☐ Equity Market
- ☐ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☐ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☐ Colocation
- ☐ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☐ Live Information Subscribers
- ☒ Information Delivery Portal

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za